

Practices of ESG Management and Engagement at Bradesco



bradesco

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Financial institutions have an essential role to play in promoting social and economic development and supporting international, sustainable development agendas. They can target funding to activities and industries that generate social and environmental benefits and economic growth, and manage social and environmental risks.

Our mission is to contribute to the fulfillment of individuals and to sustainable development, through the offering of solutions, products, and financial and insurance services, which are widely diversified and accessible. In this regard, we are committed to increasingly improving the management of socio-environmental aspects in our business and supporting the market in the same direction.

In addition to highlighting the theme in the mission and in our action strategy, we engage in voluntary commitments to enhance the sustainability agenda. For example, we were the only Brazilian bank to participate in the development of the Principles for Responsible Banking alongside 30 financial institutions, from all continents, in alliance with the United Nations Environment Programme Finance Initiative (UNEP FI), the financial area of the UN Environment Program. The Principles outline the role that banks can play as agents for positive change in society and their contribution to national and international development agendas—such as the United Nations Sustainable Development Goals.

Integration of ESG criteria in business management

The management and integration in the analysis of environmental, social and governance aspects in all our business segments (Corporate, Retail, Investment Bank, Asset, among others) is crucial to our longevity and growth in an increasingly fast-changing and challenging business environment.

The management of ESG aspects comprises our internal and operational activities, but mainly the business activities, including processes and procedures, such as due diligence, engagement, advice and consultancy with our customers.

Through our products and services, for example, we offer solutions to support our customers to have more sustainable behaviors and habits that generate less socio-environmental impact.

We have structured a continuous process to review this portfolio of solutions, in which, among several aspects, we consider socio-environmental factors in the evaluation and maintenance of these products and services.

This allows us to identify and mitigate possible indirect impacts of our portfolio, take advantage of opportunities and generate shared value. We currently offer more than 20 solutions focused on generating positive socio-environmental results.

Learn more about the Sustainable Business Pillar:

https://www.bradesco.com.br/siteBradescoRI/Uploads/Arquivos/Relatorios/720/720_2_RELATO RIO_2019_INGL%C3%8AS.pdf page 53 until 58.

To strengthen the ESG business integration process, our Organization has a normative framework based on the best practices and regulations, such as Resolution No. 4,327/2014, of the National Monetary Council, which determines social and environmental responsibility procedures for financial institutions (PRSA). Therefore, we highlight some of the policies and standards that contemplate the normative framework related to the theme:

Sustainability Policy	Social and Environmental Responsibility Standard	Social and Environmental Risk Standard	Responsible Investments Standards
<p>Contains guidelines that foster social and environmental responsibility in our operations and business, in line with the requirements laid down in Resolution No. 4,327</p> <p>Access in: <u>Corporate Sustainability Policy of the Bradesco Organization</u></p>	<p>Establishes key social and environmental compliance procedures that apply to our businesses, stakeholder relations and related governance processes.</p> <p>Access in: <u>Social and Environmental Responsibility Standard</u></p>	<p>Establishes the scope and the approach to managing social and environmental risks.</p> <p>Access in: <u>Social and Environmental Risk Standard</u></p> <p>Note: public extract of the Standard</p>	<p>Establishes guidelines on the inclusion of ESG issues in asset and management analysis.</p> <p>Access in: <u>Responsible Investments Standards</u></p>

The Normative Framework is applied to the business segments (Corporate, Retail, Investment Bank, Asset, among others).

In order to enhance our performance, in 2019, we incorporated a “Sustainable Business” pillar in our Sustainability Strategy to combine financial results with social and environmental aspects, as well as to improve our ability to measure and manage the risks and impacts caused by our business.

Learn more about the Sustainable Business Pillar:

https://www.bradesco.com.br/siteBradescoRI/Uploads/Arquivos/Relatorios/720/720_2_RELAT ORIO_2019_INGL%C3%8AS.pdf page 53 until 58.

Find some of the main practices regarding the management of social, environmental and ESG aspects in business below:

Inclusion of ESG aspects in the customer due diligence process (CDD) or 'Know your customer' (KYC)

We follow the guidelines established by the Central Bank of Brazil (BACEN), which are applicable to all the business segments (Wholesale, Retail, Investment Bank, among others).

The Central Bank expanded the applicable rules for controlling financial transactions related to terrorism. Additionally, the law largely expands the list of individuals and corporate entities subject to the control mechanisms of suspicious transactions, which need to notify the Council for Financial Activities Control ("COAF") (...). We have an obligation to send information regarding the non-existence of suspect financial transactions and other situations that generate the need for communications to the regulatory or inspection agency.

In 2014, CVM issued Instruction No. 553/14, which, among other issues, (i) firmly states that any business relationship may only be initiated or kept after the arrangements related to the registration process and the "Conheça seu Cliente" (know your customer) policy are adhered to; and (ii) requires a statement on the purpose and nature of the business relationship with the institution.

The Central Bank changed the procedures related to the Regulation of Anti-Money Laundering and Counter-Terrorism Financing ("AML/CTF") to be adhered to by the payment institutions, in order to meet international requirements set forth under the scope of the Financial Action Task Force ("FATF"), which is the body responsible for establishing AML/CTF standards to be adhered to by the countries of the G20. Accordingly, in addition to the AML/CTF procedures already required, payment institutions must also adopt procedures and controls to confirm the customer's identification and implement AML/CTF risk management systems.

In December 2019, the CVM issued Normative Instruction No. 617/19, updating the standards of AML/TF, enhancement of the functions of the director responsible, definition of the stages linked to conducting the policy of getting to know your customer and greater details on the warning signs to be monitored, and the points that must integrate the analysis of the operation or atypical situation detected.

In January 2020, the Central Bank issued Circular No. 3,978/20, which will come into force on July 1, 2020. The circular revokes Circular No. 3,461/09, enhancing the policy, procedures and internal controls to be adopted to give greater efficiency to the procedures practiced in the prevention of money laundering and terrorist financing. Among the main guidelines introduced by Circular No. 3,978/20, we highlight:

Internal risk assessment: guidelines that the regulated institutions use as subsidy, evaluations carried out by public entities of the country concerning the risk of money laundering and terrorist financing;

Registration of operations: maintenance of records of all operations, products and services contracted, including withdrawals, deposits, contributions, payments, receipts and transfers of resources, including the operations carried out in the context of the institution itself, indicating information enabling the identification of the parties of each operation and origin and destination of resources in cases of payment transactions, receipts and transfer of resources;

Procedures to get to know customers: enhancement and inclusion of new procedures destined to get to know customers, in order to understand the identification, qualification and classification of the customer compatible with the risk profile and nature of the business relationship, in addition to the possibility, if necessary, of cross-checking information collected with those available on databases of public or private character. These procedures of identification and qualification shall also be adopted for administrators of legal entity customers and representatives of customers, compatible with the function exercised;

Politically Exposed People: expansion of the group of people characterized as politically exposed to the Executive, Legislative and Judicial Powers, the Public Attorney's Office and, in terms of state companies, at federal, state and municipal levels;

Learn more: Form 20-F, pages 95 and 96.

https://bbdc.infoinvest.com.br/enu/2754/Formulario%2020-F%202019%20ingls%2029.04.20_Completo.pdf

Check out our regulatory framework on Bradesco's investor relations website:

- [Customer Information Policy](#)
- [Know Your Customer Policy](#)
- [Bradesco Integrity Program](#)

Management of socio-environmental risks in credit granting processes (loans and financing)

In granting credit, we assess socioenvironmental risks, by consulting our internal and public databases, such as the Employer Register that has submitted workers to conditions similar to slavery, the Brazilian Environmental Institute's List of Embargoes and Renewable Natural Resources (Ibama) and Contaminated Areas registered by state environmental agencies. We also assess issues related to environmental accidents, impacts on traditional communities and relocation of families, suspension of the licensing process and involvement with slave and child-

like work through media research. During the evaluation, we request additional documents and information for clarification and periodic follow-up.

In 2019, we reviewed the socio-environmental risk assessment methodology for credit operations. With the help of a specialized consultancy, we updated the scope of risk assessment and structured a new information capture tool, which expands the collection of ESG information, directs analyzes to the sectors with the greatest potential for socio-environmental impact, according to the relevance and proportionality of the Organization's credit portfolio and improves the socio-environmental risk classification methodology. We will implement the new approach throughout 2020.

Social and environmental risk in Project Finance

We have been signatories to the Equator Principles since 2004. We ensure the development and management of major projects financed and assisted by the Organization, which fit the commitment, in a socially responsible manner and with the incorporation of environmental management and human rights practices, in favor of the sustainable development. Thus, we carry out due diligence processes to prevent, mitigate and manage adverse impacts:

- For new or extended projects, which fall under the commitment, our assessments follow the International Finance Corporation's (IFC) Performance Standards and the World Bank's Health, Safety and Environment Guidelines, beyond legal compliance. The analysis checklists assess environmental, social, occupational health and safety, governance and climate change criteria.
- An independent consultancy assesses the flowed and monitored projects. This assessment includes several points that must be fulfilled throughout the term of the contract.
- For instance, when there is an impact related to the involuntary relocation of communities, the process must be carried out with due assistance. The client needs to hold meetings to reach peaceful agreements between the parties, accompanied by lawyers and auditors specialized in social issues. In addition, the client must assist the communities during the choice and acquisition of the new property; help with any adjustments to the acquired property and in monitoring the new facilities. In this sense, we offer ESG advice, so that the client adapts to the required socio-environmental conditions and practices and complies with the Equator Principles.

Management of socio-environmental risks in the investment bank

The Bradesco Investment Bank (BBI) has a pre-defined checklist for the legal audit process, including ESG aspects, such as Environmental Management, Occupational Health and Safety, Anti-Corruption, Labor Practices, among others. BBI seeks to include, whenever possible, compliance with these items as a precedent condition

for releasing resources and obligations reflected in its operations. The Project Finance modality follows the guidelines of socio-environmental risk management for due diligence, as described above.

ESG Assessment in Asset Management

As a signatory of the Principles for Responsible Investment (PRI), BRAM (the Bradesco Asset Management) has a standard on responsible investment that addresses, among other aspects: corruption and conflict of interest, compliance with legal requirements, transparency and accountability, respect for human rights and labor rights, and environmental impacts and climate change. BRAM uses a set of methodologies to assess risks, opportunities and potential impacts from (ESG) aspects on the performance of its assets. From its total assets under management, R\$ 556.7 billion or 99.3% were assessed under ESG aspects.

Learn more: 2019 Integrated Report:

https://www.bradesco.com.br/siteBradescoRI/Uploads/Arquivos/Relatorios/720/720_2_RELATORIO_2019_INGL%C3%8AS.pdf

Engagement on ESG themes

We manage the engagement of our customers, of all segments, according to the guidelines established in the Bradesco Organization's Stakeholder Engagement Standard. The Standard aims to guide the planning and execution of engagement activities in line with other internal Policies and Standards, also considering the material issues for the Organization and its different stakeholders.

Find the material topics, which are strongly connected to the sustainability agenda, listed by Bradesco and interested parties in the Materiality Matrix.

Learn more:

Stakeholder Engagement Standard:

https://www.bradesco.com.br/siteBradescoRI/Uploads/ModArquivos/2090/2090_2_Norma%20de%20Engajamento%20de%20Partes%20Interessadas_Ingl%C3%aas.pdf

2019 Integrated Report, pages 12 and 13:

https://www.bradesco.com.br/siteBradescoRI/Uploads/Arquivos/Relatorios/720/720_2_RELATORIO_2019_INGL%C3%8AS.pdfhttps://www.bradesco.com.br/siteBradescoRI/Uploads/Arquivos/Relatorios/720/720_2_RELATORIO_2019_INGL%C3%8AS.pdf



Disclosure of the ESG agenda to Bradesco customers

We interact and share knowledge and management practices of ESG aspects with our clients, through different approaches, favoring different kinds of experience:

- *Lectures and knowledge exchanges covering ESG aspects*

INOVABRA HABITAT: Bradesco's co-innovation space, where companies, startups, investors and mentors work collaboratively to innovate and generate new business. Customers from all segments can access the initiatives carried out in the habitat. For more information, see: <https://www.inovabra.com.br/en/index.html>

COLLABORATE TO INNOVATE

Inovabra is an ecosystem created to promote innovation both inside and outside Bradesco. Formed by eight additional programs that share co-innovation as a common principle, internal teams of the Organization, companies, startups, investors, mentors, educators and partners in Brazil and worldwide address challenges to serve a society in continuous transformation.

In 2019, more than **48 thousand** people participated in the promoted events

o Disclosure of the ESG agenda between Bradesco and corporate inhabitants

Corporate Academy - Social Impact Business (08/28/2019): A thematic meeting, in which startups and local corporations present interactions and products to specific business areas. This is the motto of the Corporate Academy, which in its August 2019 edition discussed initiatives related to social impact.



o Internal Initiatives

- Recruitment and selection platform

In June 2019, we launched a global and collaborative platform - we implemented this initiative with the support of the Inovabra Innovation Ecosystem, with the aim of conducting online recruitment and selection tests in order to transform and improve the experience of candidates and recruiters. We automated some internal tasks and there was a reduction in the effort of everyone involved during the first tests to enter the Organization. The innovative initiative changes the way we carry out the selection

processes, breaks paradigms of decades and makes the Organization even more attractive to external candidates.

The tool provides more than 1,200 tests prepared by different authors from around the world and from different areas of knowledge. The solution has its own algorithms for automatic correction of tests and classification of candidates, in addition to relevant features such as the possibility of creating customized tests. To date, more than 1,600 tests have been carried out, 100% paperless. There are other tools, which perform a similar function, but this global collaborative testing platform model is unique.

The main impacts of this innovation are:

- Decrease in the displacement of candidates and in the use of paper to perform the tests;
- Faster feedback;
- The qualification of the candidates who passed the tests is higher in the following stages;
- More agility: candidates complete the tests, on average, 65% faster than they would, in the traditional method;
- Increase in operational efficiency in the process: 60% reduction in the time of the testing stage;
- Increase in the number of candidates evaluated: 70% adherence among the guests; and
- Up to 50% reduction in the cost of the recruitment process per candidate, on average, 50% reduction in the testing stage.

- MOVE CARONAS

Launched in February 2019, Move Caronas is a secure ridesharing platform that connects employees looking to share a ride when commuting to and from the Cidade de Deus Campus. The platform is part of the Bradesco Mobilidade (ridesharing) program and has been implemented with support from our Inovabra Ecosystem. The platform aims to improve employee mobility and reduce the flow of vehicles at our headquarters. With fewer vehicles on the streets, it also helps to reduce GHG emissions. In 11 months, the program reached 111,200 rideshares and 890,000 km covered, avoiding 160.2 tCO₂ emissions.

- Virtual tours at the branches

360° tours of our branches are another initiative implemented with support from our Inovabra Ecosystem, helping to reduce paper usage. Bradesco's Facilities Management Department has used the platform in the oversight and inspection of branch renovation projects. Previously, technical project reports, which included images, could be as many as 70 pages long. The initiative has also improved efficiency and quality.

- Use of virtual servers

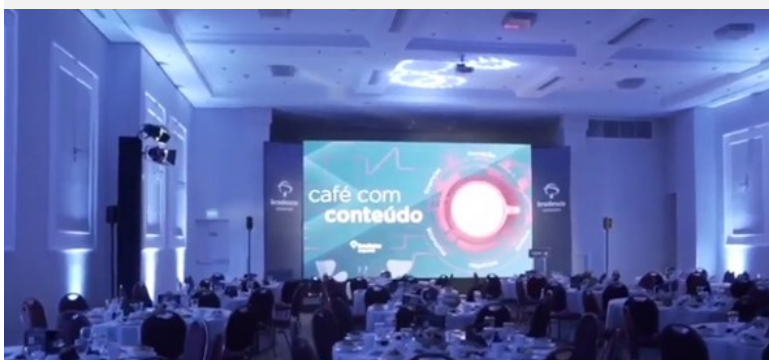
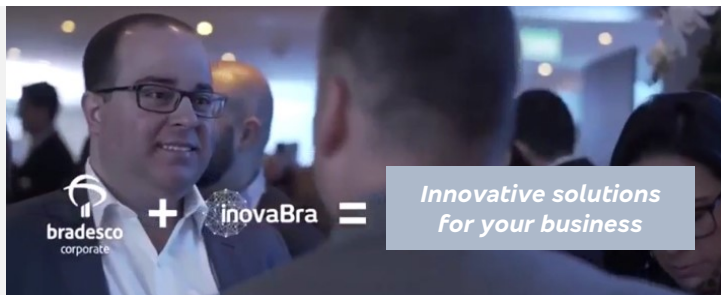
Currently, almost 100% of the services performed in inovabra lab (PoCs, Pilots, etc.) are performed through virtual environments, allowing the use of different systems and applications without the need for physical access to the machine on which they are hosted. As a main gain, in addition to providing agility in setting up complex IT environments and facilitating management and establishing standards, virtualization appears as one of the main resources of Green IT, since it provides a considerable reduction in the consumption of electricity and air-conditioning.

- Load tests and energy efficiency of processors

Inovabra lab requires 80 Plus Platinum certification in the certification process for x86 servers and Blades for power sources. In this way, it is possible to test the load and efficiency in the energy consumption of the processors used.

o Engagement of clients of the Corporate segment in Innovation events

During the events, innovations and world trends are presented. Additionally, Inovabra representatives discuss the business opportunities that can be generated, focusing, for example, on business efficiency and sustainability.



More than **540** clients of the Corporate Segment engaged in the events

o *Thematic events for clients*

Bradesco Women Initiative #MulheresPraFrente: with a focus on diversity, entrepreneurship and female empowerment:



Bradesco encourages female entrepreneurship Networking:

Women are at the head of 48% of the recently opened businesses in Brazil. Two thousand women participated in the Bradesco Women Meeting #MulheresPraFrente, in São Paulo, marked by the motto "we are not alone". The main objective of the event was to inspire women to persist with their projects and to create mutual connections. Customers signed up online to participate, after specific campaigns about the initiative.

o *Corporate University of Bradesco - UNIBRAD*

Unibrad, in line with Bradesco's values, which has always given importance to education, is the bank's educational area created to stimulate people's development.

With the premise that all people must be protagonists of their own development, Unibrad constantly seeks to boost resources and alternatives that help them to share and generate knowledge.



The educational solutions aim to support the innovation and the life purpose of the participants, as well as the strengthening of a trusting relationship with employees, customers and society, supporting ethical action and social responsibility.

Learn more about the activities and courses on the website (in Portuguese): <https://www.unibrad.com.br/cursos>

Educação Financeira para Aposentados

Confira esta cartilha desenvolvida especialmente para a vida financeira durante a aposentadoria.

[COMECE AGORA >](#)

Educação Financeira para Fornecedores

Confira esta cartilha desenvolvida com foco no perfil de fornecedores.

[COMECE AGORA >](#)

Finanças Pessoais

Aprenda a administrar melhor suas finanças pessoais e encontre o equilíbrio financeiro.

[COMECE AGORA >](#)

Unibrad also conducts lectures and face-to-face meetings focused on financial education, engaging the public, customers in the Retail and Corporate Segments. In 2019, approximately 9 thousand people were engaged.

Lectures and Meetings	Public	Participants in 2019
Financial Education Lectures	Adults Age Range: 18 until 60 years	7,517
Lectures Who Dreams Saves	ENEF Week - Youths Age Range: 18 until 24 years	1,474
Amazon Financial Education Workshop	Adults Age Range: 18 until 60 years	50

o *Management and Entrepreneurship*

In the Retail segment, we also engage through Business Meetings, focusing on Management and Entrepreneurship for small businesses and micro-entrepreneurs.

At these events, it is possible to learn about market trends and economic projections, in addition to developing networking with other entrepreneurs in the same region. In 2019, 19 meetings were held, attended by 7,961 participants - 4,947 of which were clients and 105 were partners.

- In socio-environmental risk management, in credit and financing operations (wholesale and retail), we engage our customers through technical visits and reports that influence the improvement of our customers' ESG performance.
- In asset management, BRAM (Bradesco Asset Management) engages investee companies, engages with stakeholders, exercises voting rights and is committed to transparency and accountability. Engagement with investee companies on socio-environmental and corporate governance topics: A total of 123 companies were engaged in 2019.

- *Sponsorships*

Through our performance in sponsorships, we also engage our customers in the ESG agenda. For example, we support Sebrae's Entrepreneur Fairs for micro and small entrepreneurs and micro-franchises.

- *Suppliers and Strategic Partners*

We have run meetings with suppliers who participate in PBRSA-CS, a program focused on boosting socio-environmental development. In 2019, we held two workshops, focused on socio-environmental issues. In the first one, in partnership with Unibrad and with the participation of 62 people from 18 companies, we discussed the topic "financial health". The second one addressed the UN's SDG (Sustainable Development Goals) theme - 67 representatives from 45 companies attended the event.

Our initiatives are distinguished and other examples of our customers' ESG engagement are available in the 2019 Integrated Report.

Consultancy and advice on ESG aspects

We have support structures to improve our customers' ESG performance, indicating best practices and offering financial solutions. In this sense, we highlight some sectors, segments and business lines, such as:

- *Credit and Financing*

We seek to offer the best solutions to support our customers in more sustainable behaviors and habits. In addition, we finance the production of corporate clients more efficiently, with more return and less social and environmental impacts. Currently, we offer more than 20 solutions focused on generating positive socio-environmental results, through innovation, efficiency and the promotion of good practices.

Learn more: <https://banco.bradesco/html/corporate/solucoes-integradas/emprestimo-e-financiamento/maquinas-e-equipamentos/index.shtm>

Additionally, we have our own classification to determine the sectors and activities that we consider within our vision of Sustainable Business. We created it based on the practices of sectoral and multisector institutions, best corporate practices, as well as internationally established government taxonomies.

- *Agribusiness*

Brazil is a global benchmark for efficiency in agribusiness - a key sector of the Brazilian economy. The country is a highlight in the world production and export of coffee, sugar, orange juice, beef and poultry, soy and corn.

Bradesco has a specific structure to offer the best solutions to customers, in addition to participating and supporting the improvement of socio-environmental practices in this sector.

Thus, we can highlight our performance in the following topics:

- We are leaders among private banks in the provision of rural credit and one of the largest onlendings of BNDES funds to the agricultural sector.
- Among the BNDES onlending lines, we are one of the largest onlenders of the Low Carbon Agriculture Program, where different conditions are offered for rural landowners to recover pastures and forests and adopt production technologies that contribute to reducing carbon emissions, combining conservation practices and economic results.

Learn more: <https://www.bradescoagronegocio.com.br/html/rural/index.shtm>

Bradesco is the only bank member of the ILPF (Integration of Crop-Livestock-Forest) network, formed by Embrapa and companies in the agribusiness chain. The Network aims to accelerate the adoption of ILPF by rural producers in Brazil. This productive

system seeks to make agricultural, livestock and forestry production compatible in the same area. This would generate for our customers greater productive diversification, additional revenues and less pressure for expansion. For the environment, it would generate lower levels of soil degradation, in addition to mitigating the generation of carbon in production.

- *Microentrepreneurs*

In our portfolio, there are products and services that foster financial inclusion. Some of the products are aimed exclusively at small and medium-sized companies inserted in the context of Local Productive Arrangements (APLs), agglomerations of companies and enterprises located in the same territory, which have productive specialization and have some articulation and governance.

Learn more: <https://mei.bradesco/pdpj-fed-mei-web/>

In addition, with our work, we seek to bring information, training and access to credit to foster local development and entrepreneurship through our Advisory-Supported Business Microcredit product.

Through the MEI Portal, Bradesco's pioneering initiative, we provide individual microentrepreneurs - customers and non-customers - with a provider of financial and non-financial services, which assists them in business management, encouraging the opening of their MEI company and boosting their trajectory, as an entrepreneur.

- *Investment Bank*

As an Investment Bank, we advise the clients on primary and secondary share offerings; mergers, acquisitions and asset sales; structuring and issuing debt instruments; and project finance. The Global Markets division, which is responsible for securities and relations with institutional clients, has a highly qualified market research team covering different industries and listed companies in São Paulo, Buenos Aires, Mexico, New York, London and Hong Kong. In 2019, there were 191 investment-banking transactions, a total of R\$ 236.6 billion.

We are one of the largest project structurers in the renewable energy area in Brazil, covering generation, transmission and distribution. In 2019 alone, we structured around 30 projects that totaled almost R\$ 10 billion.

- *Our Investment House*

Through our Investment House, ÀGORA, customers in the Retail segment have access to a specialized evaluation structure, including ESG aspects. The goal is to generate value for the client through the offering of investment solutions aligned to the moment of life, heritage and profile of clients.

Learn more:

Bradesco BBI Website: <https://www.bradescobbi.com.br/Site/Home/Default.aspx?idioma=2>

2019 Integrated Report, page 48

https://www.bradescori.com.br/siteBradescoRI/Uploads/Arquivos/Relatorios/720/720_2_RELATORIO_2019_INGL%C3%8AS.pdf

Bradesco's activities in the Amazon

Bradesco's activities in the Amazon include education and financial inclusion initiatives, banking intermediation and products and services, and support for social and environmental programs.

Our Bradesco Expresso and Service Point (PA) network provide a banking presence in remote regions with limited availability of financial services. Of our 3,997 PAs throughout Brazil, 6% are in the North.

A floating branch in the State of Amazonas is available since 2009. The Voyager V travels a 1,600-kilometer route between Manaus and Tabatinga, in a 15-day round-trip voyage touring 11 municipalities and 50 communities with a total population of 250,000 people who previously had no access to financial services.

Besides that, we provide information, training and access to credit to support local development and entrepreneurship through our Advisory-Supported Business Microcredit product.

In line with our banking inclusion efforts, our financial education program helps to improve the financial health of employees, customers and non-customers. Unibrad, our corporate university, has implemented financial education and entrepreneurship initiatives in Amazon communities, benefiting 2,400 people in 2019.

In our interaction with communities, Fundação Bradesco, our flagship social initiative, works in severely underdeveloped areas to provide basic and professional education to more than 90,000 students each year. There are 11 units in the Amazon and they benefit approximately 24,678 students. Through Bradesco's Social & Environmental Investment agenda, we support remote Amazon communities within protected areas,

contributing to inclusion and local development. We also support local projects through strategic partnerships in the region.

Under our business strategy, we work to strengthen an agenda of positive impacts, including in the Amazon region. Our commercial approach to the agribusiness segment, for example, includes special credit facilities for sustainable irrigation, businesses with environmental certification, and low carbon farming activities, among other uses.

We share concerns about global levels of deforestation and its implications for climate change, economic development and ultimately for the business environment in which we operate. We work to improve our social and environmental risk management policies in our loan underwriting process, using criteria that support efforts to contain illegal deforestation. A multidisciplinary technical team dedicated to socio-environmental risk analysis uses detection and assessment tools, industry checklists, satellite imagery (geo-referencing) and media tracking to mitigate potential social and environmental impacts from our activities.

We have improved our performance by integrating several business and financial sector associations, which have acted in promoting commitments to combat illegal or harmful deforestation. Recently, in partnership with CEBDS (Brazilian Business Center for Sustainable Development), Bradesco and other companies signed a statement in defense of the sustainable development agenda, focused on combating deforestation in the Amazon. This document aims to highlight “the attention and concern with the impact on business of the current negative perception of Brazil's image abroad in relation to socio-environmental issues in the Amazon”, in addition to listing immediate actions to be taken to allay the negative reactions of foreign investors and consumers to the country.

Learn more: <https://cebds.org/setor-empresarial-cobra-agenda-sustentavel-do-governo-brasileiro/>

Bradesco, together with Itaú Unibanco and Santander, also launched a joint plan to promote sustainable development in the Amazon. The plan, prepared by the banks, includes three strategic focuses: support for environmental conservation and development of the bioeconomy; investment in sustainable infrastructure; and contribution to guarantee the basic rights of the population.

Learn more:

https://www.bradescori.com.br/siteBradescoRI/Uploads/Arquivos/Comunicados/3690/3690_2_Notice%20to%20the%20Market.pdf